



# Disaster Preparedness Volunteer

Serving the WV Counties of Calhoun, Jackson, Pleasants, Ritchie, Roane, Tyler, Wirt and Wood

Mid Ohio Valley Health  
Department

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## Mass Distribution Clinics

### **What is a mass distribution clinic?**

A mass distribution clinic is a *temporary* clinic set up to provide either antibiotics or vaccines to large numbers of people over a short period of time. Public Health and Medical Reserve Corps volunteers are essential to the success of a mass distribution clinic.

This newsletter will introduce you to stations within a mass distribution clinic and the function of each station. Future newsletters will provide more specific information on positions and job actions within the stations. If you have a particular area of interest, please notify Martha Lamp at 485-7493.

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### **Entry Triage**

As people enter the site, they are preliminarily screened and directed to one of four stations:

- Persons who are visibly symptomatic are directed to Medical Evaluation for further assessment
- If a person is visibly distraught or mentally unstable they are directed to Crisis Counseling & Mental Health Triage
- A person who appears to be infirm or otherwise impaired is directed to Special Needs Registration
- All others should be directed to Registration

### **Medical Evaluation**

At this station individuals will be assessed by a health professional.

- Persons showing symptoms of the illness involved should be directed to seek medical treatment elsewhere
- If an ill person is unable to transport themselves, they should be taken to the Emergency Transport Assistance & Isolation station
- If a person is not showing symptoms of the illness involved they should be directed to the appropriate Registration station

### **Emergency Transport Assistance & Isolation**

At this station on-duty EMS will be available to transport ill persons to a medical treatment facility. An isolation area will be established to monitor and assist persons awaiting transport.

### **Registration**

Volunteers will provide registration forms and educational sheets about the disease/agent and preventive treatment. Tables will be set up at this station to allow people to complete the registration forms at their own pace. Volunteers will be available to assist in form completion. They will then be directed to the Form Check station.

### **Special Needs Registration**

At this station persons with disabilities, communication difficulties, and the frail or infirm can receive additional assistance in registering. In cases of extreme need individuals can be completely processed through this station.

### **Crisis Counseling & Mental Health Triage**

Distraught individuals can receive specialized counseling (CISM defusing) and reassurance. Once they are calmed they can be registered and directed to the Form Check station. Persons requiring further assistance should be directed to the Mental Health Assistance station.

### **Mental Health Assistance**

This station will provide professional mental health assistance for those who require it. Additionally, persons requiring professional assistance will be processed and receive the appropriate preventive treatment at this station.

### **Form Checking**

Volunteers at this station will review the registration form and indicate on the form if the person needs to have a Pharmacy Consult or may proceed to the Dispensing & Forms Collection station.

### **Pharmacy Consult**

Qualified volunteers (pharmacists or pharmacy techs) will review registration forms to assess contraindications and determine the appropriate preventive treatment regimen. Once determined they will direct persons to the Dispensing & Forms Collection station.

### **Dispensing & Forms Collection**

At this station persons will be given the preventive treatment regimen indicated on their form. They will also receive information sheets on the drug dispensed and any warnings about drug interactions. Forms will be collected and secured. Persons will be directed to the Exit and advised to visit the Exit Education station if they have additional questions.

### **Exit Education**

Volunteers will be available to answer questions that individuals have before they leave the site. Additional copies of all patient information sheets will be available at this station.

### **Security Staging & Holding**

This station will serve to coordinate all on-site security including holding and processing disruptive individuals. Additionally this station will be the point of coordination for on-duty law enforcement officers to assist with disruptive individuals.

### **First Aid**

First aid will be provided to individuals who develop health issues while at the site. If needed, emergency medical assistance and transport will be coordinated with on-duty EMS.

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## Educational Opportunities

### **Coming Soon**

#### **Critical Incident Stress Management**

This is a six-hour program that will provide participants with the knowledge and skills necessary to assist peers, co-workers, and other emergency responders during a time of crisis. Issues relating to trauma such as stress related reactions, post-traumatic stress disorder, behavioral health, self care, and peer care will be discussed.

Further information will be available when a course date and location have been finalized.

### **Online Opportunities**

FEMA offers many educational opportunities on line at no cost. Simply log on to <http://training.fema.gov/emiweb/IS/crslist.asp>

The following courses are recommended for disaster volunteers:

IS-700 National Incident Management System, An Introduction

IS-100 Introduction to the Incident Command System

<http://training.fema.gov/emiweb/IS/crslist.asp>