

## Emergency Response



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## Emergency Operations Center

▶ Also known as Multi-agency Coordination Center. May include:

- 911
- County Emergency Management Offices
- Public Health (Health Department)
- Healthcare Facilities
- Fire and EMS (First Responders)



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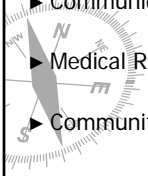
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## Community Partners

- ▶ American Red Cross
- ▶ Public Health/Threat Preparedness (TP)
- ▶ Communication Volunteers
- ▶ Medical Reserve Corps (MRC)
- ▶ Community Emergency Response Team (CERT)



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## Resource Allocation

- ▶ Additional Personnel
- ▶ Shelters
- ▶ Transportation
- ▶ Evacuation
- ▶ Communications Equipment



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## Incident Command System

- ▶ A standardized, on scene management system to allow everyone involved to work under an organized structure to meet the needs of the incident.



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## Joint Unified Incident Command

- ▶ A pandemic flu would warrant a Joint Unified Command because there would be more than one responsible agency with incident jurisdiction. Under this command agencies would work together to establish common objectives and strategies to form a single action plan



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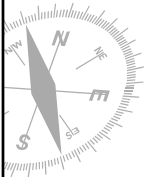
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## Incident Action Plan

- Objectives for the overall strategic plan of managing the incident



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## Joint Information Center

- Physical location where public information staff will coordinate emergency information for distribution and will be the central point of contact for all news media. Public information officials from all involved agencies would staff this Joint Information Center (JIC)



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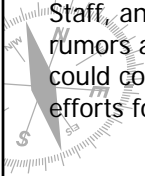
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## Joint Information System

- This system provides a structure for developing and delivering coordinated messages, executing public information plans on behalf of the Unified Command Staff, and most importantly controlling rumors and inaccurate information that could confuse the public in the response efforts for the incident.



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### Joint Information System cont.

- ▶ A single JIC is preferable but the system should be flexible enough to accommodate multiple JICs when the incident requires. This must be done with a coordinated effort.



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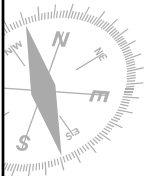
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### Incident Command Courses

- ▶ For more information on incident command you may visit the FEMA website at [www.training.fema.gov](http://www.training.fema.gov)



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